



Operations Audit

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CostDown Consulting's Operations Audit analyzes terminal operations to identify improvement opportunities in driver and fleet management, network operations, fuel management, inventory control, policy compliance and other terminal variable cost areas.

PROGRAM OVERVIEW

- On site Opportunity Analysis - observation of Field Management's current processes, reports and controls of Variable Costs
 - Assess Field Management's effectiveness in managing terminal operations and meeting assigned performance, compliance and service goals
 - Identification of performance obstacles and cost reduction opportunities
 - Development/Implementation of improved processes and reports
 - Terminal and Driver Manager training on new processes and reports
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PROGRAM SUMMARY

1. CostDown Consulting works directly with terminal management teams to observe how terminal operations are currently managed. Included in the observation are:

Driver and Fleet Management Techniques: Activities Monitored, Driver Coaching and Performance Reviews, Equipment Management Practices

Performance Reports: Currently Available, Actually Used, How Used

Network Operations: Load / Backhaul Assignments, Slip Seat / Two - Shift Opportunities, Off Route Control, Home Time Authorizations

Obstacle Identification: Shop Hours, Loading Restrictions, Dispatch Hours, Breakdown Procedures, Customer Restrictions,

Cost Control: Employee Scheduling, Wage Expense, Fuel Management, Inventory Control, Purchasing, Outside Vendor Expense, etc...

2. Provide Recommendations and Training on performance goals, incentives, new processes and reports, and cost controls that:
 - Enable and motivate Field Management Team to improve performance
 - Improve the Field's ability to monitor and manage performance
 - Remove performance obstacles and reduce Variable Costs

CostDown Consulting's Operations Audits reduce costs by improving terminal operating processes while providing field management with the knowledge and training required to improve driver productivity, fleet utilization, network performance & general cost control.

For a free consultation on your field operations concerns and to discuss how CostDown Consulting can reduce your costs through Auditing Your Operations; please contact:

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